

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY

REGION 5 77 WEST JACKSON BOULEVARD CHICAGO, IL 60604-3590

FEB 1 4 2014

REPLY TO THE ATTENTION OF: WC-15J

CERTIFIED MAIL 7007 0710 0003 4406 6290 RETURN RECEIPT REQUESTED

Mr. Charles Stojakovich, District Coordinator Merrillville Conservancy District 6251 Broadway Merrillville, Indiana 46410

Subject: Wet Weather/Sanitary Sewer System Information Request

Issued pursuant to Section 308(a) of the Clean Water Act, 33 U.S.C. § 1318(a)

Docket No. V-W-14-308-11

Dear Mr. Stojakovich:

Protecting water quality is a high priority of the U.S. Environmental Protection Agency. Pollutants such as bacteria discharged to waterways from sewer overflows contribute to poor water quality and impairment of uses of those waterways. As authorized by the Clean Water Act (CWA), the National Pollutant Discharge Elimination System (NPDES) permit program controls water pollution by regulating point sources that discharge pollutants into waters of the United States.

The Indiana Department of Environmental Management (IDEM) issued permit number IN0022977 to the Gary Sanitary District. The permit authorizes discharges to waters of the United States in accordance with effluent limitations, monitoring requirements and other conditions set forth in the permit. The enclosed Information Request seeks information related to the operation and maintenance of the portion of Merrillville Conservancy District's sewer collection system that collects and conveys sewage ultimately destined for the Gary Sanitary District Wastewater Treatment Plant including information about sewer overflows that may have left the collection system prior to receiving required treatment.

EPA is authorized under Section 308(a) of the CWA, 33 U.S.C. § 1318(a), to require reports and other information necessary to carry out the purpose of the CWA. Accordingly, pursuant to Section 308(a) of the CWA, you are expected to provide EPA with the information requested in the enclosure.

In accordance with Section V, Paragraph 2 of the Information Request, you must include with your response a statement certifying that all information you submit is true and accurate to the best of your knowledge and belief using the certification language provided in that paragraph. Any questions that do not directly relate to your municipality's sanitary sewer system operations can be addressed with "not applicable" and a brief explanation.

Please exercise care to assure that responses are complete and accurate because Section 309(c)(2) of the CWA, 33 U.S.C. § 1319(c)(2), imposes criminal penalties where false information is knowingly provided to EPA.

You must submit a written response, with the information requested in the enclosure, within 30 days of receipt of this request to:

Water Enforcement and Compliance Assurance Branch (WC-15J)
U.S. Environmental Protection Agency, Region 5
77 West Jackson Boulevard
Chicago, Illinois 60604
Attention: Jennifer Welch, Environmental Engineer

Thank you for your cooperation in this matter. If you have any questions about this request for information, please contact Jennifer Welch of my staff, at (312) 353-4628, or via email at welch jennifer@epa.gov.

Sincerely,

Tinka G. Hyde

Director, Water Division

Enclosure

cc: Mark Stanifer, IDEM, w/enclosure

UNITED STATES ENVIRONMENTAL PROTECTION AGENCY REGION 5

IN THE MATTER OF:) Docke	et No. V-W-14-308-11
Merrillville Conservancy District Merrillville, Indiana) the CI	eding under Section 308(a) of ean Water Act, as amended, S.C. § 1318(a)

INFORMATION REQUEST

I. STATUTORY AUTHORITY

The U.S. Environmental Protection Agency is issuing this Information Request to Merrillville Conservancy District (You) pursuant to the authority vested in the Administrator of EPA by Section 308(a) of the Clean Water Act (CWA), 33 U.S.C. § 1318(a). The Administrator has delegated this authority to the Regional Administrator of EPA, Region 5, who has re-delegated this authority to the Director of the Water Division, EPA Region 5.

II. INSTRUCTIONS

- 1. You must respond to this Information Request within 30 calendar days of its receipt by You. Submission instructions are in Section V of this Information Request.
- 2. You must respond separately to each of the requests. Where a "yes" or "no" answer is requested, You may provide additional information, if desired. Precede each answer with the number of the request to which it corresponds. For each document produced in response to this Information Request, indicate on the document, or in some other reasonable manner, the number of the request to which it corresponds.
- 3. If You do not have documents responsive to a particular request, state in your written response that You do not have responsive documents.
- 4. You must keep the reports and all records reviewed or generated in the course of responding to this Information Request until EPA informs You in writing that You are no longer required to keep the reports and records, or for three years, whichever is sooner.

III. DEFINITIONS

- 1. "Backup" or "Building/Property Backup" shall mean any release of wastewater to public or private property that is caused by Blockages or other conditions in the Sanitary Sewer System. Such releases can include, but are not limited to, those that occur in basements.
- 2. "Blockage" shall mean the partial or complete interruption of flow as a result of some obstruction in any portion of the Sanitary Sewer System.
- 3. "Bypass," as defined by 40 C.F.R. § 122.41(m), shall mean the intentional diversion of waste streams from any portion of a treatment facility.
- 4. "Collection System" shall mean all portions of your sewer system that collect and convey sanitary and/or combined sewage ultimately destined for treatment to the Gary Sanitary District WWTP. The Collection System, for purposes of this Information Request, does not refer to a separate storm sewer system.
- 5. "Combined Sewer System" shall mean all portions of your sewer system designed to convey municipal sewage (domestic, commercial, and industrial wastewater) and stormwater through a single-pipe system to the wastewater treatment plant or to combined sewer outfalls.
- 6. "Day" or "days" shall mean a calendar day or calendar days. In computing any period of time under this Information Request, where the last day would fall on a Saturday, Sunday, or federal or state holiday, the period shall run until the close of the next business day.
- 7. "Force Main" shall mean any pipe that carries wastewater under pressure from the discharge side of a pump to a point of gravity flow downstream.
- 8. "Gravity Sewer" shall mean a pipe that receives, contains, and conveys wastewater that is not normally under pressure and is intended to flow unassisted under the influence of gravity.
- 9. "Infiltration" shall mean water, other than wastewater, that enters your Sanitary Sewer System (including sewer service connections) from the ground through such means as defective pipes, pipe joints, connections, or manholes.
- 10. "Inflow" shall mean water, other than wastewater, that enters your Sanitary Sewer System from sources such as, but not limited to, roof leaders, cellar drains, yard drains, area drains, foundation drains, drains from springs and swampy areas, manhole covers, cross connections between storm sewers and sanitary sewers, catch basins, cooling towers, stormwater, surface runoff, street wash waters, or drainage.
- 11. "I/I" shall mean the total quantity of water from Infiltration and Inflow without distinguishing the source.

- 12. "Private Lateral" shall mean that portion of the Sanitary Sewer System, not owned by You, used to convey wastewater from a building or buildings to that portion of the Sanitary Sewer System owned by You.
- 13. "Pump Station" shall mean facilities comprised of pumps or other equipment that lift wastewater to a higher hydraulic elevation, including all related electrical, mechanical, and structural systems necessary to the operation of that pumping station.
- 14. "Record" or "records" shall mean any recording of information in tangible form. It includes, but is not limited to, documents, memoranda, reports, letters, maps, graphs, charts, log books, notes, emails, computer files, computer printouts, and computer databases.
- 15. "Sanitary Sewer Overflow" or "SSO" shall mean an overflow, spill, diversion, or release of wastewater from or caused by your Sanitary Sewer System. This term shall include: (i) discharges to waters of the United States from the Sanitary Sewer System; and (ii) any release of wastewater from the Sanitary Sewer System to public or private property that does not reach waters of the United States, including Backups.
- 16. "Sanitary Sewer System" shall mean all portions of your sewer system (including all pipes, Force Mains, Gravity Sewer segments, overflow structures, regulators, Pump Stations, manholes, and components thereof), designed and constructed to collect and convey only sewage, and not storm water, from residences, commercial buildings, industrial plants, and institutions for treatment at Gary Sanitary District.
- 17. "Satellite Sewer System" shall mean a sewer Collection System that collects wastewaters from a legal entity other than You and delivers these wastewaters to your receiving sewer(s) or interceptor(s). Legal entities can include unincorporated areas. The Satellite Sewer System often, but not always, depends on a downstream authority for the treatment of these transferred wastewaters.
- 18. "Wastewater Treatment Plant" or "WWTP" shall mean the wastewater treatment plant operated by Gary Sanitary District, National Pollutant Discharge Elimination System (NPDES) Permit Number IN0022977, and located at 3600 West Third Avenue, Gary, Indiana and all components of such sewage treatment plant.
- 19. "You" for purposes of this Information Request refers to Merrillville Conservancy District and to any agents, employees, contractors, or other entities that performed work or acted in any way on behalf of, or at the direction of, Merrillville Conservancy District.

IV. REQUESTS

General Information

- 1. Provide the name and address of the location(s) where You maintain records relative to the operation and maintenance (O&M) of your Sanitary Sewer System.
- 2. Provide the name and title of the primary contact person(s) responsible for Sanitary Sewer System collection and maintenance. Also provide telephone, fax, and email contact information for such person(s).
- 3. Provide the following documents:
 - a. The latest NPDES permit(s), if applicable, issued to You for the WWTP/Sanitary Sewer System and storm sewer system, including modifications, the associated permit application, and certificate of coverage
 - b. A map of the service area for your Sanitary Sewer System that identifies the following information:
 - i. Delineation of separate and combined sewer areas, if applicable
 - ii. Delineation of different WWTP service areas, if applicable (e.g., areas served by Gary Sanitary District (GSD) WWTP); areas served by another wastewater treatment facility)
 - iii. Delineation of separate storm sewer areas, if applicable
 - iv. Locations of SSOs reported in Question 27, chronic street flooding areas reported in Question 18, and chronic Backup areas reported in Question 39 (can be handwritten/drawn on map)
 - v. Location of all permitted and/or non-permitted outfalls for your Sanitary Sewer System and for your Combined Sewer System(s)
 - c. Geographic Information Systems (GIS) shapefiles representing the following:
 - Collection System service area
 - ii. Current municipal boundaries
 - iii. Sanitary Sewer System pipes
 - d. Your most recent sewer use ordinance (SUO)
 - e. Your most recent annual report for your municipal separate storm sewer system (MS4) or the name and address of the MS4 entity operating your storm sewers
 - f. Current contract agreement with GSD that identifies the costs for which You are responsible and the services that GSD provides

- Your most recent Comprehensive Annual Financial Report (CAFR) or similar financial statement that includes data on your most recent annual wastewater revenue and costs; identify in the CAFR or other financial statement where You record the costs paid to GSD
- h. Your most recent rate study for wastewater activity and Sanitary Sewer System use
- Provide your budget for the wastewater activity for the current year including proposed wastewater system capital improvements.

Ser	vic	e Area and Service Conne	ections		
4	Pro	ovide the following inform	nation for your	Sanitary Sewer	System:
	a. b. c.	Service area (in square n Population served System inventory	niles)		
	\ C.	1	3.61		T. I. CD GG
	MII	les of Gravity Sewer	Willes of	Force Main	Number of Pump Stations
	d.	Number of service conn	ections:	·	
		Residential		Commerci Total	al
	e.	Number of households s	served by your	Collection Syste	m:
÷	f.		nily/apartment/	condominium bu	e residential households (i.e., ildings treated as a single
	g.	Number of multi-housel	oold residential	service connect	ions:
5.		entify the percent of your nerated by residential use		ow conveyed to a	nd treated at GSD WWTP that is
6.		entify the percent of your enerated by industrial user		nveyed to and tr	eated at GSD WWTP that is
7.	tre	all of the wastewater flow eated at GSD WWTP?	w generated by	your Collection	System users conveyed to and

8.	If wastewater is conveyed to and treated	at any	other	WWTP	in addition	to GSD	WWTP,
	provide the following information:	-		-		. •	

- a. Name, location, and NPDES Permit Number of all other WWTPs to which You convey wastewater through your Collection System for treatment
- b. Breakdown by percentage of your total wastewater flow conveyed to and treated at GSD WWTP and all other WWTPs
- c. Breakdown of the number of households within the community that contribute to the wastewater flow conveyed to and treated at GSD WWTP and all other WWTPs
- d. Breakdown by percentage of your total wastewater costs (e.g., annual O&M, depreciation, debt service, etc.) that can be attributed to each of the WWTPs to which You convey wastewater through your Collection System for treatment
- 9. Provide actual flows experienced for the previous 12 months expressed in million gallons per day (MGD). Cite the source/basis or calculation method from which You obtained these values (e.g., wastewater or drinking water flow meters, billing statements, etc.).

	Average Daily Wastewater Flow (MGD)	Source/Basis (or calculation method) of Average Daily Wastewater Flow Values	Average Daily Water Consumption (MGD)	Source (or calculation method) of Average Daily Water Consumption Values
Residential			٠	
Commercial		·		
Industrial	·	,		
Other	-			
Total		·		

10. Do You make any adjustments to billing for wastewater services (e.g., averaging of winter month water use to remove impact of water for outside use in summer months)? Yes No	er
If yes, describe the adjustments made.	
11. Is a portion of the Collection System a Combined Sewer System? YesNo	
a. If yes, what percent of the Collection System is combined?	
b. On what is this percentage based (e.g, flow, area, size/length of pipe, etc.)?	
Collection System Infrastructure and Capacity	

12. Provide infrastructure age distribution estimates for the Collection System	12.	Provide	infrastructur	e age distribut	tion estimates	for the	Collection S	System.
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Age	Gravity Sewer, miles	Force Mains, miles or feet	Number of Pump Stations
0 - 25 years			
26 - 50 years			
51 - 75 years			·
> 76 years			

13. Provide pipe size distribution estimates for the Collection System.

Diameter in inches	Gravity Sewer, miles	Force Mains, miles or feet
8 inches or less		
9 - 18 inches		
19 - 36 inches		:
> 36 inches		

19 - 30 menes		
> 36 inches		
14. Indicate or describe a prope Laterals (check one):	erty owner's responsibility for ma	intenance and repair of Private
a. At main line connectionb. From main line to propec. Beyond property line/cld. OtherExplain	erty line or easement/cleanout eanout	
	conditions that may increase the tion, and maintenance of the Coll	<u>.</u> .
	cedures that You use to determin stem are adequate for new connec	*
17. Identify whether You do th Sewer System is adequate t	e following to determine if the cafor new connections.	spacity of the existing Sanitary
a. Is flow metering perfor Yes No	med prior to allowing new conne	ctions?
b. Do You use a hydraulic connections? Yes No	e model of the Sanitary Sewer Sys	stem to predict the effects of new
	certification by a licensed profestem has been determined to have n new connections?	

flooding	e portions of the Collect, with sewage as a comp No		ce areas that have experienced street t five years?
If yes, de	escribe and list all areas	that experience of	hronic street flooding.
Satellite Sev	ver Systems/Sewer Use	<u>Ordinance</u>	
the state of the s	Collection System receNo	eive flow from Sa	tellite Sewer System communities?
-	omplete the following cl separate table.	nart. If additional	room is needed, continue on last page
Satelli	te Community Name	% Flow Contributed	Primary Contact Name and Contact Information (address, phone, email) for Satellite
,			
services (Yes If yes, ple	contracts, charters, countracts, charters, countracts, charters, countracts. No ease answer the following a greements have a date.	rt orders, etc.) wit	d below:

	b.	Do the agreements extend the requirements of the SUO to the Satellite Sewer System communities?					
	•	Yes No					
	c. Does the SUO clearly include standards, inspections, and approval for new connections? Yes No						
	d.	Does the SUO require Satellite Sewer System communities to adopt the same standards, inspection and sampling schedules as You for new connections? Yes No					
	e.	Does the SUO require Satellite Sewer System communities to adopt the same standards, inspection and sampling schedules as You for pretreatment inspections? Yes No					
	f.	Do You maintain the legal authority to control the maximum flow introduced into the Collection System from Satellite Sewer System communities? Yes No					
	g.	Is flow metered at locations where flow from the Satellite Sewer System communities directly enters your Collection System? Yes No					
	h.	Do You charge Satellite Sewer System communities based on metered flow? Yes No					
		If yes, identify the specific rate structure in place.					
		If no, describe how You charge Satellite Sewer System communities for connection to your Collection System.					
	i.	Do You have the authority to surcharge Satellite Sewer System communities for excessive flows (i.e., for excessive I/I)? Yes No					
	j.	Have You exercised your authority to surcharge Satellite Sewer System communities for excessive flows (i.e., for excessive I/I)? Yes No					
21.	Yo ex	yes, identify the Satellite Sewer System communities for which You took this action, when ou took the action, and describe the action You took. If no, explain why You did not ercise the authority to surcharge for excessive flows. Indicate whether the SUO contains occdures for the following:					
	а	Inspection standards Yes No					

b.	Pretreatment requirements	Yes	No
c.	Building/sewer permit issues	Yes	No
d.	Inflow prohibition	Yes	No
	edicate whether the SUO contains procedures and enforcement authorslowing:	rity to con	ntrol the
a.	Fats, oils, and grease	Yes	No
ь.			
c.	Building structures over the sewer lines	Yes	
d.	J	Yes	
e.	Defects in Private Laterals	Yes	No
f.	Sump pump or air conditioner discharge	· Yes	No
Force	Mains		
23. Id	entify the total number of Force Main failures that have occurred in	the last fir	ve years.
	ovide a description of the cause(s) of each Force Main failure that here years.	as occurre	d in the last
25. De	escribe the techniques/approaches You use to monitor the Force Mai	n.	
<u>Pump</u>	<u>Stations</u>		·
26. Pr	ovide the following information related to Pump Stations in your Co	llection S	ystem:
a.	Total number of Pump Stations in the Collection System		
, b.	Number of Pump Stations with on-site pump capacity redundancy		·
c.	Number of Pump Stations with dry weather capacity limitations		
d.	Number of Pump Stations with wet weather capacity limitations		
e.	Number of Pump Station failures resulting in SSOs, or Backups, in the last five years		
f.	Number of Pump Stations fed with electrical power from at least two independent electrical power grid feeds		
g.	Number of Pump Stations with permanently installed backup power generators onsite that automatically activate when supplied power is interrupted		·
h.	Number of Pump Stations with backup power capability, but only with portable generators to be brought to the Pump Station site from other locations		

	i.	Number of Pump Stations with "pump around" capability (i.e., where Pump Station wet well can be evacuated and pumped with portable pump to nearby downstream Sanitary Sewer System manhole)						
	j.	Number of Pump Stations where conditions are monitored remotely and that trigger an alarm at a central monitoring location (e.g., at the WWTP or central public works center)						
Saı	<u> iitar</u>	Sewer Overflows						
27.	Inc	cribe each SSO that has occurred in the Collection System within the last five years. ude the following information for each SSO (create a supplemental table as necessary to the data below):						
		24. 000						
	_	Date of the SSO						
		Location of the SSO						
		Estimated volume of the SSO (in gallons or million gallons (MG))						
		77 77 1 1 1 1 1 1 1 0 000 1						
		How You determined that the SSO occurred						
	f.	Depth of precipitation (in inches) received (if any) contributing to the SSO Peak WWTP flow (in MGD) on the day that the SSO occurred						
	g. h.	Disposition of the SSO (i.e., did the release reach a waterway, flow to storm sewer, paved areas, etc.)	1					
	i.	Actions taken to mitigate the SSO						
	j. Whether or not You reported the SSO to the state environmental agency							
/	k.	How soon after the SSO You reported it						
	1.	Whether any samples of the SSO discharge were collected and analyzed						
28	. Ide	ntify the number of SSOs that originated from each of the following sources in the last						
	fiv	e years:						
	a.	Manholes						
	b.	Pump Stations						
	c.	Main and trunk sewers						
	d.	Lateral and branch sewers						
	e.	Structural Bypasses or relief points						
	f.	Force Mains						
:	g.	Other, explain:						
29		ntify the volume of SSOs expressed in gallons or MG from each of the following sources	,					
	in	the last five years:						
		D. Guarana						
	a.	Pump Stations						
	b.	Force Mains						
	C.	Manholes						
	d.	Other, explain:						

30). Id	lentify the number of SSOs caused by the following in the	ne last five years:	
	a. b. c. d. e. f. g. h. i. j. k.	Collapsed pipe Root intrusion		
31		or the SSOs to waterways that are identified in response rface waters that could affect:	to Question 27, how	many were to
	a. b. c.	Primary contact recreation (swimming, bathing, waters Shellfish growing areas Drinking water sources	skiing, etc.)	
32.	. Wl	hat equipment is available to You for responding to SSC	Ds?	
33.	. De	escribe how You monitor SSO occurrence and frequency	<i>7.</i>	•
34.		entify whether You have developed and adopted written llowing:	procedures or instruc	ctions for the
	b. c. d.	Identifying SSOs Emergency response for SSOs Reporting all SSOs to the state regardless of size Containment or cleanup to mitigate the effect of SSOs Problem evaluation and resolution	Yes Yes Yes Yes	No No No
35.	De	scribe your procedure for reporting SSOs to the state en	vironmental agency.	
Ba	ckuj	<u>ps</u>		
36.	Des	scribe how You document the occurrence of, and respon	ise to, Backups.	
3.7.	Ind	licate the month and year when You began to document	Backups:	_
	foll	ovide a description of each Backup that has occurred wit lowing information for each Backup (create a supplement a below):		

a.	Date of the Backup
b.	Location of the Backup
	Cause of the Backup
d.	Weather conditions during the Backup. If excessive rainfall contributed to the Backup, please list the rainfall amount and the duration of the rainfall event(s)
e.	Methods used to remove the Backup water from the property and disposition of Backup water (i.e., was the property owner's accumulated Backup pumped out of the residence to a street storm sewer drain; relieved to a sanitary cleanout or sanitary drain; transported to the plant for treatment; vacuumed and hauled away; etc.)
f.	Actions taken to mitigate the Backup
g.	
h.	Whether or not the Backup was reported to the state environmental agency and how soon after the Backup this was done
i.	List the measures used to mitigate the environmental harm caused by the Backup water removal, if that water was untreated
j.	Responsible party (e.g., private property owner or You)
	Whether or not a damage claim was filed and dollar value of the claim
•	
	re there portions of the Collection System that have chronic problems with Backups? Per No
If	yes, list and describe each area and the reasons for chronic Backups in that area.
Block	ages_
40. D	escribe how You document the occurrence of, and response to, Blockages.
	rovide the following information related to Blockages that have occurred in your Collection ystem in each year for the last five years:
	Average time to clear a Blockage (minutes)
c. d.	Number of Blockages resulting in SSOs and/or Backups for each year Total volume of SSOs (gallons or MG) that resulted from Blockages for each year
<u>Infiltı</u>	ration and Inflow

(mo/yr)

b. Has it been demonstrated that it is more cost effective to eliminate rather than treat I/I?

If yes, when?

42. Provide the following information for I/I in the Sanitary Sewer System:

a. Have You done an assessment to determine the extent of I/I?

Yes ____ No ___

Yes ____ No _

		EPA Ha	andbook for Sev No		Evaluation	and Rehabi		ember 19′	
	d.		habilitation pro	jects been j	prioritized fo	r correcting	g I/I problem	s?	·
		If yes, h	ow far has the	I/I eliminat	ion program	progressed	7		
	е.	reductio	or any of your n program?	Satellite Se	ewer System	communiti	es have a pri	vate sourc	ce I/I
		If yes, d	escribe the prog	gram.			,		
<u>Or</u>	erat	ion and N	Maintenance						
43			st of all major in Include propose					system in	the last
44.	pro Op (Jai	gram, as eration, a nuary 200	eveloped a capa defined in the I nd Maintenanc (5)? No	U.S. EPA C e (CMOM)	duide for Eva Programs at	luating Cap Sanitary S	oacity, Mana	gement, on Syster	
45.	elin Bac	ninate pro kups. Th ver cleaning	operation and oblems in Your nese procedures ng, I/I evaluation	maintenanc Collection s can includ	ce (O&M) pr System that le, but are no	ocedures Y would caus t limited to	ou have in pl se or contribu grease contr	ace to loc te to SSC ol, root c	Os and control,
46.	Indi foll	icate whe	ther You have	developed a	and adopted	written pro	cedures or in	structions	for the
			on system maint on system capac		ment		Yes Yes	N	o o
47.	syst		e a long-range v vilitation, replac lo			ovement Pr	roject (CIP) I	lan for se	ewer
	If ye	es, over v	vhat time horizo	on (e.g., fiv	e years, 10 y	ears, etc.)?			
48.	Des	cribe hov	v You strive to	ensure the	long-term vi	ability of yo	our Collection	n System.	

(Does the Sanitary Sewer System experience chronic O&M problems that are attributed to design problems? Yes No
	If yes, provide a brief explanation.
,	Does the Sanitary Sewer System experience chronic O&M problems that are the result of construction issues in the system? Yes No
	If yes, provide a brief explanation.
	Do You physically inspect all Sanitary Sewer System manholes on a defined frequency? Yes No
	If yes, on what frequency: every months (e.g., every 36 months)
52.	List the frequency of cleaning sewers and manhole basins for the following:
	a. Largest sewers: everymonths (e.g., every 36 months)b. Smaller sewers: everymonths
53.	Do You conduct internal smoke testing to evaluate the condition of the Collection System? Yes No
	If yes, on what frequency? Every months (e.g., every 36 months)
	When did You last perform smoke testing of the Collection System, in what area, and for what reason?
55.	Has the Collection System experienced corrosion problems in the last five years? Yes No
	If yes, describe the location where these occurred and if these areas are chronic problem areas.
56.	Do You have a corrosion control program in place? Yes No
	If yes, what has been the preferred treatment or prevention program selected or implemented?
57.	Do You televise the sewers to evaluate the condition of the Collection System? Yes No
58	Do You operate an industrial pretreatment program approved by EPA or the State?

Yes	_ No _	
-----	--------	--

Customer Complaints

- 59. Describe how You receive, document, and respond to customer complaints regarding the Sanitary Sewer System.
- 60. Provide the following information related to Sanitary Sewer System user complaints:
 - a. Number of user complaints received each year for the last five years
 - b. Number of user complaints received each year for the last five years that were your responsibility
 - c. Number of claims received and damages paid each year for the last five years
 - d. Number of claims received for damages that were denied each year for the last five years
- 61. Provide the number of public health or other warnings You issued that were attributed to wastewater each year for the last five years and the dates of each such warning.

Financial Information

- 62. Provide the following information related to customer billing for use of your Sanitary Sewer System:
 - a. Current rate schedule for residential customers
 - b. Average annual bill for the typical residential household for each year for the last five years
 - c. Whether the residential rate is based on water consumption, a flat rate, or a combination of both water consumption and flat rate
 - d. Volume of water assumed to be used per household if residential rate based on a flat rate, whether entirely or partially
 - e. Month and year when the last wastewater and/or Sanitary Sewer System related customer rate increase occurred
 - f. History of rate increases for the past 10 years
 - g. Process by which rate increases are approved (i.e., unilaterally by the public works department/wastewater or water utility/city/village; elected official(s) approval; voter referendum; etc.)
 - h. Process by which customers of Sanitary Sewer System are billed (i.e., which department; by You or by GSD)
- 63. Provide the following information related to the revenue received from Sanitary Sewer System user charges:
 - a. Total annual revenue received for each year for the last five years
 - b. Percent of total annual revenue received used for long-term debt for each year for the last five years

- c. Percent of total annual revenue used for collection and conveyance of wastewater for each year for the last five years
- 64. Provide the following information related to the revenue received from other sources (e.g., property tax, tap-in fees, etc.) used for O&M of your Sanitary Sewer System:
 - a. Total annual revenue received for each year for the last five years
 - b. Percent of total annual revenue used for long-term debt for each year for the last five years
 - c. Percent of total annual revenue used for collection and conveyance of wastewater for each year for the last five years
- 65. Provide your budget for the wastewater activity for the current year including proposed wastewater system capital improvements.
- 66. Provide the following fiscal information related to your Collection System for the most recent service year (identify which months You consider your service year):
 - a. O&M expenditure for your Collection System
 - b. Annual depreciation for your Collection System
 - c. Annual debt service (principal plus interest) for your Collection System
- 67. Provide the total annual cost paid to GSD for wastewater related services for service years 2012 and 2013.
- 68. Identify how You bill customers in your Sanitary Sewer System service area for stormwater collection and management (e.g., separate stormwater utility fee, incorporation into sewer or wastewater bill, etc.).
- 69. If You utilize a stormwater utility fee or any other user fee that is different from the sewer or wastewater user charge, do You factor in acreage and permeability into the stormwater fee or bill?
 - If yes, please describe.
- 70. Do You recover all or a portion of the costs associated with the O&M of your storm sewer system from the user fees You collect from customers for wastewater related services?
 - If yes, what percentage? If less than 100%, indicated from where else You recover your storm sewer system O&M costs.
- 71. Are there portions of your Sanitary Sewer System service area that are not served by separate storm sewers?
 - If yes, please describe.

V. SUBMITTALS

1. Please submit your response to this Information Request within 30 days of your receipt of the Information Request to:

Water Enforcement and Compliance Assurance Branch (WC-15J) U.S. Environmental Protection Agency, Region 5 77 West Jackson Boulevard Chicago, Illinois 60604-3590 Attention: Jennifer Welch, Environmental Engineer

2. You must submit all requested information under an authorized signature with the following certification:

I certify under penalty of law that this response and all attachments were prepared under my direction or supervision in accordance with a system designed to assure that qualified personnel properly gather and evaluate the information submitted. Based on my inquiry of the person(s) who manage the system, or those person(s) directly responsible for gathering the information, the information submitted is, to the best of my knowledge and belief, true, accurate and complete. I am aware that there are significant penalties for submitting false information, including the possibility of a fine and imprisonment for knowing violations.

- 3. If You find at any time after submitting information to EPA that any portion of the submittal is false or incorrect, You must notify EPA immediately. Knowing submittal of false information to EPA in response to this Information Request may subject You to criminal prosecution under Section 309(c) of the CWA, 33 U.S.C. § 1319(c), and 18 U.S.C. §§ 1001 and 1341.
- 4. You may not withhold information because You claim it is confidential. However, pursuant to 40 C.F.R. Part 2, Subpart B, You may assert a claim of business confidentiality regarding any portion of the information submitted in response to this Information Request, as provided in 40 C.F.R. § 2.302(a)(2). The regulations provide that a person may assert a business confidentiality claim covering part or all of the information furnished to EPA when that person submits the information. The manner of asserting such claims is specified in 40 C.F.R. § 2.203(b). Effluent data (as defined in 40 C.F.R. § 2.302(A)(2)) and information in NPDES permit applications is not entitled to confidential treatment. 40 C.F.R. § 122.7. Information subject to a business confidentiality claim is available to the public only to the extent, and by means of the procedures, set forth in 40 C.F.R. Part 2, Subpart B. If You do not assert a claim of business confidentiality when You submit the information, EPA may make the information available to the public without further notice.
- 5. This Information Request is not subject to the Paperwork Reduction Act, 44 U.S.C. § 3501 et seq., because it seeks collection of information from specific individuals or entities as part of an administrative action or investigation.

- 6. EPA may use the information submitted in response to this Information Request in an administrative, civil or criminal action.
- 7. Neither the issuance of this Information Request by EPA nor your compliance with this Information Request relieves You of liability for any penalty, fine, remedy or sanction authorized to be imposed pursuant to Section 309(b), (c), (d), or (g) of the CWA, 33 U.S.C. § 1319(b), (c), (d), or (g), including but not limited to those related to any violations addressed by this Information Request. EPA specifically reserves the right to seek any of the remedies specified in Section 309(b), (c), (d), or (g) of the CWA, 33 U.S.C. § 1319(b), (c), (d), or (g).
- 8. There can be significant civil or criminal penalties for failing to adequately respond to requests for information issued under the Section 308(a) of the CWA, 33 U.S.C. § 1318(a).
- 9. Please contact Jennifer Welch of my staff by telephone at (312) 353-4628, or via email at Welch.Jennifer@epa.gov, if You have any questions about this Information Request.

Tinka G. Hyde

Director, Water Division

U.S. Environmental Protection Agency, Region 5

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